



2012-13 Continuous Improvement Team

November 6, 2012

OPERATIONS TEAM

Getting to the Core



Thelma Meléndez de Santa Ana, Ph.D., Superintendent

Michael P. Bishop, Sr., CBO, Deputy Superintendent, Operations

Joe Dixon, Assistant Superintendent, Facilities/Governmental Relations

Chad Hammitt, Assistant Superintendent, Personnel Services

Arturo Jimenez, Director, Constituency Services

Deidra Powell, Chief Communication Officer

David Valentin, Chief of Police

Tony Wold, Ed.D., Executive Director, Business Operations

Superior Standards

Capital

Successful Students

Business Services Website



- TRANSPARENCY
 - Are we effectively communicating our services?
- State Budget Crisis Update
- Accounting and Attendance/Charter Schools
- Benefits
- Budget
- Food Services
- Information Technology
- Logistics
- Payroll
- Purchasing and Transportation
- Risk Management

Getting to the Core



Superior Standards

Capital

Successful Students

Facilities Website



- **TRANSPARENCY**
 - Are we effectively communicating our services?
- Measure G Pictures
- Bid Opportunities
- Facilities Master Plan Update and Educational Specifications
- Facilities Rental/ Civic Center Scheduling
- Work Order Request
- Energy Conservation
- Bond Oversight Committee
- Developer Fees
- Request for Qualifications/Proposals (RFQs/RFPs)
- School Locator
- Boundary Maps
- Site Visit Requests

Getting to the Core



Superior Standards

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Successful Students

Human Resources Website



- **TRANSPARENCY**
 - Are we effectively communicating our services?

Climate – Customer Service

- “Respect Happens Here”
- 3 levels of training for all employees
- Standards for customer service
- District “Customer Service Employee of the Month”
- “We’re Listening” (handout)
 - Phone line
 - Web link
- Exploring the website

Getting to the Core



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School Police Department Website



- **TRANSPARENCY**
 - Are we effectively communicating our services?
- Mission and Values
- Directory / Department Overview
- Table of Organization
- Gang Reduction Intervention Partnership (GRIP)
- School Resource Officers
- Forms
- SAUSD PD – In the News
- Resources (Megan’s Law, Internet and Child Safety)
- Accountability and Results Report – Inaugural Annual Report

Getting to the Core



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Constituency Services Website



- TRANSPARENCY
 - Are we effectively communicating our services?
- Welcome/Contact Information
- Parent Portal
- Publications

Getting to the Core



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Successful Students

Communications Website



- **TRANSPARENCY**
 - Are we effectively communicating our services?
- **Survey for Continuous Improvement Team**

The Communications Office seeks your input on the District website and the use of Social Media. Please complete the following survey located on the Communications web page at:

<http://www.sausd.us/Page/50>

Getting to the Core



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Successful Students